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1 • Identification

- . **Product name:** NEUTRA SOFT Sour Soft
- . **Article number:** 0154334110
- . **Recommended use:** Textile softener
- . **Restrictions on use:** All other uses than those indicated on the product label and technical data sheet
- . **Manufacturer:**
CHANDLER
225 Thorne Avenue,
Saint John, New Brunswick
Canada
E2L 4L9
1-800-363-9611
- . **Emergency telephone number:** CANUTEC 1-613-996-6666

2 • Hazard identification

- . **Classification of the product as sold:**
Eye Irrit. 2A H319 Causes serious eye irritation.

- . **Label elements**
- . **Hazard pictograms:**



GHS07

- . **Signal word:** Warning
- . **Hazard statements:**
Causes serious eye irritation.
- . **Precautionary statements:**
Wear protective gloves/protective clothing/eye protection/face protection.
Wash thoroughly after handling.
IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
If eye irritation persists: Get medical advice/attention.
- . **Classification system**
- . **NFPA ratings (scale 0 - 4):**



Health = 1
Fire = 0
Reactivity = 0

- . **Hazard not otherwise classified:** None Known
- . **Notes:** For the wording of the listed abbreviations refer to section 16.

-
- . **Product AT USE DILUTION:** N/A

3 • Composition/Information on ingredients

- . **Chemical characterization:** Mixtures
- . **Description:** Aqueous mixture consisting of the following components:

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. Components:		
77-92-9	Citric acid	5-10%
68122-86-1	Imidazolium compounds, 4,5-dihydro-1-methyl-2-nortallow alkyl-1-(2-tallow amidoethyl), Me sulfates	0.5-1.5%

. **Additional information:** Any concentration shown as a range is to protect confidentiality or is due to batch variation.

4 • First aid measures

. Description of first aid measures

- . **After inhalation:** Rarely cause discomfort; supply fresh air and consult physician in case of complaints.
- . **After skin contact:**
Remove immediately all contaminated clothing. Rinse skin with water or shower for at least 15 minutes. Consult a doctor if skin redness and irritation persist.
- . **After eye contact:** Rinse opened eye for several minutes under running water. If symptoms persist, consult a doctor.
- . **After ingestion:** If symptoms persist consult a doctor.
- . **Most important symptoms and effects, both acute and delayed:** No further relevant information available.

. Product AT USE DILUTION:

- . **After inhalation:** No specific first aid measures are required

5 • Firefighting measures

- . **Suitable extinguishing media:** CO₂, extinguishing powder or water spray. Fight larger fires with water spray.
- . **Specific hazards arising from the product:** No further relevant information available.
- . **Special protective equipment and precautions for fire-fighters:**
As in any fire, wear self-contained breathing apparatus pressure-demand, MSHA/NIOSH (approved or equivalent) and full protective gear.
- . **Additional information:** This product is not flammable.

6 • Accidental release measures

- . **Personal precautions, protective equipment and emergency procedures:**
Wear recommended protective equipment(s). Keep unprotected persons away.
Protective gloves (See Protection of Hands)
- . **Environmental precautions:** No special measures required.
- . **Methods and material for containment and cleaning up:**
Surround and absorb with liquid-binding material (sand, diatomite, acid binders, universal binders, sawdust).
Ensure adequate ventilation.
- . **Reference to other sections:**
See Section 7 for information on safe handling.
See Section 8 for information on personal protection equipment.
See Section 13 for disposal information.

7 • Handling and storage

- . **Precautions for safe handling:** Ensure good ventilation at the workplace.
- . **Information about protection against explosions and fires:** No special measures required.
- . **Requirements to be met by storerooms and receptacles:** No special requirements.
- . **Information about storage in one common storage facility:** Not required.
- . **Conditions for safe storage, including any incompatibilities:** Keep in the original receptacle tightly sealed.

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. **Specific end use(s):** No further relevant information available.**8 • Exposure controls/ Personal protection**. **Components with limit values that require monitoring at the workplace:**

The product does not contain any relevant quantities of materials with critical values that have to be monitored at the workplace.

. **Undiluted Product**. **Personal protective equipment:**

Safety glasses (See Eye protection)



acid resistant gloves (recommended)

. **General protective and hygienic measures:**

Avoid contact with the eyes and skin.

The usual precautionary measures for handling chemicals should be followed.

Wash hands before breaks and at the end of work.

. **Breathing equipment:** Not required.. **Protection of hands:**

Protective Gloves

Acid resistant gloves

Check protective gloves prior to each use for their proper condition

. **Eye protection:**

Protective glasses are recommended when handling concentrated product.

Safety glasses are suggested when using this product in heavy use and institutional environments

Wear splash-proof chemical goggles in an industrial environment.

. **Body protection:**

Protective clothing is recommended only under exceptional circumstances such as fire or spill of concentrated product

Acid resistant protective clothing (recommended)

9 • Physical and chemical properties

. Form:	Opaque Liquid
. Colour:	Blue
. Odour:	Perfumed.
. Odor threshold:	Not determined
. pH-Value:	1.4-2.4
. Melting point/Melting range:	Not determined
. Boiling point/Boiling range:	N/D
. Fusion temperature / range:	Not determined
. Flash point:	Not determined
. Flammability (solid, gaseous):	Not applicable
. Ignition temperature:	N/D

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- . **Decomposition temperature:** Not determined
- . **Auto igniting:** Product is not selfigniting.
- . **Danger of explosion:** Product does not present an explosion hazard.
- . **Explosion limits:**
 - Lower:** Not determined.
 - Upper:** Not determined.
- . **Vapour pressure:** N/D
- . **Relative density:** 1.035-1.045
- . **Vapour density (air=1):** <1 (aqueous solution)
- . **Evaporation rate:** Not determined
- . **Solubility in / Miscibility with Water:** Not miscible or difficult to mix.
- . **Partition coefficient (n-octanol/water):** Not determined
- . **Solvent content:**
 - VOC content:** 0.3 %

10 • Stability and reactivity

- . **Reactivity:** Not determined.
- . **Chemical stability:** The product is stable.
- . **Thermal decomposition / conditions to be avoided:** No decomposition if used according to specifications.
- . **Possibility of hazardous reactions:** Reacts with alkali.
- . **Conditions to avoid:** Avoid freezing and extreme heat conditions.
- . **Incompatible materials:** No further relevant information available.
- . **Hazardous decomposition products:**
 - In case of decomposition: carbon monoxide and carbon dioxide and traces of volatile halogenated compounds.

11 • Toxicological information

- . **Information on the likely routes of exposure**
- . **Numerical mesures of acute toxicity:**

Components	Type	Value (Species)
Mean of exposure		
77-92-9 Citric acid		
Oral	LD50	5040 mg/kg (Mouse)

- . **Symptomes related to the physical, chemical and toxiological characteristics**
- . **If on the skin:** May cause irritation by prolonged contact with skin.
- . **If on the eye:** Irritating effect.
- . **After ingestion:** May cause irritation of the gastrointestinal tract, nausea, vomiting and headache.
- . **Sensitization:** No sensitizing effects known.
- . **Delayed and immediate effects, and chronic effects from short-term and long-term exposure:**
 - Prolonged or frequent contact can cause eczema and inflammation of the skins as a results of degreasing.

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. Carcinogenic categories:

. IARC (International Agency for Research on Cancer)		
67-63-0	Propan-2-ol	3
. NTP (National Toxicology Program)		
None of the ingredients is listed.		

12 • Ecological information

- . **Bioaccumulative potential:** No further relevant information available.
- . **Mobility in soil:** Not determined
- . **Ecotoxicity:** No relevant information available.
- . **Other adverse effects** No further relevant information available.

13 • Disposal considerations**. Waste treatment methods recommendation:**

Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

Small amounts may be diluted with plenty of water and washed away. Dispose of bigger amounts in accordance with local authority requirements.

Dispose in accordance with all applicable federal, state, provincial and local laws and regulations. Contact your local, state, provincial or Federal environmental agency for specific rules.

. Uncleaned packagings recommendation:

Do not re-use empty containers.

Dispose of packaging according to regulations on the disposal of packagings.

. Recommended cleansing agent:

Water

Refer to Section 7: HANDLING AND STORAGE and Section 8: EXPOSURE CONTROLS/PERSONAL PROTECTION for additional handling information and protection of employees.

14 • Transport information

- . **UN-Number**
- . **DOT, IATA** Not regulated.
- . **UN proper shipping name**
- . **DOT, IATA** Not regulated.
- . **Transport hazard class(es)**

- . **DOT, IATA**
- . **Class** Not regulated.
- . **Packing group**
- . **DOT, IATA** Not regulated.

15 • Regulatory information

- . **Safety, health and environmental regulations/legislation specific for the substance or mixture**
- . **Canadian substance listings**

. Canadian Domestic Substances List (DSL)	
77-92-9	Citric acid

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68122-86-1	Imidazolium compounds, 4,5-dihydro-1-methyl-2-nortallow alkyl-1-(2-tallow amidoethyl), Me sulfates
67-63-0	Propan-2-ol
6378-88-7	PYLAKLOR ACIDE BLUE LX-6763
7732-18-5	water, distilled, conductivity or of similar purity

. Canadian Ingredient Disclosure list (limit 0.1%)

None of the ingredients is listed.

. Canadian Ingredient Disclosure list (limit 1%)

77-92-9 | Citric acid

16 • Other information

This information is based on our present knowledge. However, this shall not constitute a guarantee for any specific product features and shall not establish a legally valid contractual relationship. Actual conditions of use and handling are beyond seller's control. User is responsible to evaluate all available information when using product for any particular use and to comply with all Federal, State, Provincial and Local laws and regulations.

. Department issuing SDS:

Prepared by :
Regulatory Affairs Department

. Date of creation/last revision: 07/20/2015**. Abbreviations and acronyms:**

IMDG: International Maritime Code for Dangerous Goods
DOT: US Department of Transportation
IATA: International Air Transport Association
EINECS: European Inventory of Existing Commercial Chemical Substances
ELINCS: European List of Notified Chemical Substances
CAS: Chemical Abstracts Service (division of the American Chemical Society)
NFPA: National Fire Protection Association (USA)
VOC: Volatile Organic Compounds (USA, EU)
LC50: Lethal concentration, 50 percent
LD50: Lethal dose, 50 percent